St. Luke's myUGM Sessions — September 18-19th 2024

Executive Kick-off MyUGM 2024 Kick-off Chris Roth, CEO and Dr. Neeraj Soni, CMIO	**A Tale of Willow- Retail Pharmacy** Auto-Refill and Med Sync John Sullivan	**Hands on SlicerDicer: Visits Data Model** Reporting on clinic volumes and wait times Jeffrey Chambers, Harold Walters, Macie Leoni, Allison Squires, Rich Pagoaga	**AI in Healthcare** Basic foundation of Artificial Intelligence and how it is integrated at St. Luke's Jason Hudson	**Preference Card Management** Surgical Instrument/Equipment Optimization and Tracking Craig Stevens, Charles Shepard Nicole Garnet	**Radiant Innovations Unleashed** Automated alerts, Enterprise Worklist and Book-It Ruth Creps, Matt Foster, Bill Rymer, Adeline Rand, Mike Kanoff	**Nursing Leadership Dashboards** Capacity Management and Resource Utilization Matt Collins, Hannah Tobias Dwight Peterson	**Hands on SlicerDicer: Surgeries and Invasive Procedure Data Models** Intro to reporting on surgery outcomes Jeffrey Chambers, Harold Walters, Macie Leoni, Allison Squires, Rich Pagoaga
Surgical Block Management and OR Utilization Flight Boards, eConsents and Surgeon responsibilities Dimitra Simitjis, Jenny Aldape Michelle Jackson	**Preference Card Management** Surgical Instrument/Equipment Optimization and Tracking Craig Stevens, Charles Shepard and Nicole Garnet	**Anesthesia Optimization** Watch medications, reporting and Guardian System Dan Christen, Brandon Sullivan	**Beaker: Cool Stuff Ahead** New and cool functionality coming soon Shanna Wagner	**A Bedside Story- Mychart Bedside** Non-Urgent requests, Questionnaires, meal ordering Mike Atkinson, Hannah Tobias	**Nursing Efficiency Tools: Utilizing Flowsheet Macros** Utilizing Flowsheet Macros and User Level Macros Shanna Wagner, Mike Kanoff	**Real time Documentation: Efficiency in Real Time Charting using Rover** Daily rounds, hourly rounding and flowsheets Keuper Stark	**Hands on SlicerDicer: Denial Data Models** Fundamentals of SlicerDicer for Denials Cecilia Harris
Ambient Listening: Harnessing the Power of AI Scribe Provider/patient clinical note documentation through AI technology Megan Stright, Katie Apple, Luke Bahnmaier and Josh Cowdy, Ambience **Sessions on both days!!!!**	**Ambient Listening: Measuring our Success** Demo of Ambient and St. Luke's providers give testimonials for how they are using this AI driven tool Dr. Terry Ribbens, Dr. Trevor Satterfield and Josh Cowdy, Ambience **Sessions on both days!!!!**	**Epic InBasket: Leveling up to Increase Efficiency** Level-Up program and InBasket enhancements Brooke Torrence, Dr. Trevor Satterfield	**Cupid: Structured Reporting: Epic's Quickest Version Yet** Tech-recorded findings, One-click Normal Macros Shanna Wagner, Mike Kanoff	**And Here's a story about Cogito** Business Intelligence reporting, dashboards and analytics Carrie Powers	**Once upon a Willow Inventory** Shortage functionality John Sullivan	**Health Information Exchange- Axe the Fax** CareEverywhere tools for e-referrals Jon Vanderpool, Angela Enloe	**Hands on SlicerDicer: Transactions Data Models** Fundamentals of SlicerDicer HB and PB transactions Ali Warren
Home Health and Hospice Mobility Rover in the patient home and future enhancements John Wood, Sheri Swank	**Similar Order Highlighting in ED QuickList** Quickly spot similar orders Jesse Hall Jr	**Patient Financial Experience** Financial assistance and estimate functionality Cindy Walton	**Leveraging Healthy Planet and Compass Rose to Support Population Health Goals** Population Health/Care Management goals and Compass Rose demo Katie Giuffre, Melissa Capps, Andrew Baca	**MyChart Features to Promote Self-Service** Online scheduling, FastPass, e-Visits, Telehealth and Mychart Billing Trisha Long, Kory Christensen, Cindy Walton	**Epic's AI Clinical Roadmap: Easing InBasket Burden and Making the Patient Chart Smarter** AI functionality in the patient chart and responding to medical advice questions in MyChart John Leary and Dr. Trevor Satterfield	**Cheers Strategy and Roadmap** Customer Relationship Management to automate patient outreach Katie Giuffre, Daniel Singleton	**Hands on SlicerDicer: Patient Access Data Models** Visits, referrals and patient workflow attempts Victoria Steckline
Rx is the Story- Willow Inpatient Dispensing and Labels John Sullivan	**Radiant FlowCraft: Mastering Imaging Efficiency** Workflow optimization, scheduling and documentation Ruth Creps, Matt Foster, Bill Rymer, Adeline Rand, Mike Kanoff	**Hands on SlicerDicer: Patients Data Models** Patient Population Reporting Jeffrey Chambers, Harold Walters, Macie Leoni, Allison Squires, Rich Pagoaga	**It was the Urgent Care of Times, It was the OnDemand of Times: A Tale of Telehealth** MyChart On-Demand solutions and expansion Abby Losinski	**Leveraging Epic Signal Report to Monitor Provider Efficiency** Provider Pulse check for efficiency with Epic Tools Rich Wright	**Guided Scheduling to Improve Access and Self Service** Schedule utilization with Auto Search, BookIt and Decision Trees Trisha Long, Mitchell Terribilini-Grand, Nicole Noble-Thornton, Scott Howard	**Epic Secure Chat: We're Live, Now What?** Streamlining and Standardizing Communication Channels Nate Scoville, Heather Niehoff, Kylie Pierce, Caleb Lloyd	**Hands on SlicerDicer: HIM Data Models** Data Models including DRG, Hospital Accounts and Coded Admissions Victoria Steckline